

Supported Languages

Gunnar Giffey - 2012-11-19 - 0 Comments - in General

Technical support is based at our European headquarters in Germany.

The support engineers speak English and German. Using machine translation, we are able to translate e-mails from most European languages into a language that we can understand.

However, e-mail support issues will always be answered in English, unless we know for certain that your primary language is German, in which case, we will use German.

We do not answer e-mails in any other language.

Tags

language

support